

SOUTHERN MONTANA OPTOMETRIC CENTER

Patient's Previously-Worn Frame Release and Policy

(To be used when wanting to Re- use an older Frame)

There are a few things we would like you to know before you decide to put new lenses in your previously worn frame:

- 1) **THERE IS A \$29.00 NON-REFUNDABLE RECYCLE FEE TO USE YOUR EXISTING FRAME.** Although we use the utmost care when manufacturing and inserting lenses in our patient pre-worn frames, occasionally an older frame will break in the process. ***Plastic materials can become brittle, metal solder points can weaken all leading to frame breakage.***
- 2) **We cannot be responsible if breakage occurs during the lab process of putting in new lenses in your old frames.** The lab will only be responsible for its errors and not breakage due to an older compromised frame.
- 3) Frame manufacturers regularly discontinue old frame styles as they launch new ones. Because of this, we may have difficulty obtaining replacement parts for your old frame if it breaks in the process of making new lenses or in the future. **If the frame is discontinued, we strongly advise not to reuse the frame as replacement parts will not be available.**
- 4) **If the frame is not from our office or older than 2 years then we must send the frames and cannot request lenses only.**
- 5) **The frame must be sent for all prescriptions with prism or wrap style lenses no matter how old the frame is.**
- 6) **Your prescription lenses are an investment in your vision and overall being. Because of this, we highly recommend that you order your new lenses and place them in a new quality frame.**
- 7) If you choose to have us make your new lenses for your old frame and your old frame breaks during the process, **we will make new lenses for you at no charge, but you will be responsible for the purchase price of the new frame**
- 8) If the frame being used is **from our office and less than 2 years old, we can request lenses only** be sent- **however if the new lenses do not fit into your frame, then we will need to send the frame to the lab to have lenses remade.** If you cannot send the frame it is best to keep the old frame and lenses and order a complete pair.

Patients Signature

Date

Staff Signature

Date